

Critical Thinking The 21st Century Skill

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Yes! We are all rational!







Question everything. Except your impact.

Ben Ricketts once described himself as a 'greenie', and while he started his career in law with this ideal, life would ultimately get in the way. Here, he shares his journey and how the UQ MBA reignited his passion and transformed his career.

Read and watch Ben's story >



Question everything. Except your purpose.

Sophia Arkinstall is on a mission. The UQ MBA graduate is setting out to make smart cities a reality, taking the concept beyond infrastructure, to look at how our cities will enable us to live healthier, happier lives into the future.

Read and watch Sophia's story



Ouestion everything. Except your legacy.

For Guy Barroilhet, growing up with a close-knit family inspired him to leave a legacy. Here, he explains why his is driven to find solutions to one of the world's biggest environmental challenges and how his MBA will help him get there.

Read and watch Guy's story >



Question everything. Except your curiosity.

Samantha Rush has always been driven by curiosity; from pulling apart and rebuilding appliances in childhood, to today rebuilding systems, processes and businesses in her career. She shares how a UQ MBA has allowed her to shape her own impact.

Read Samantha's story



Decision making





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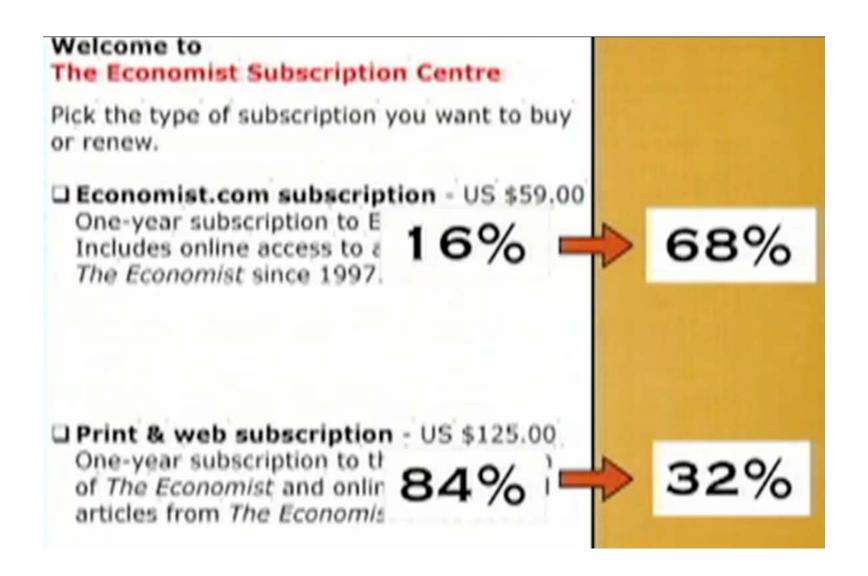
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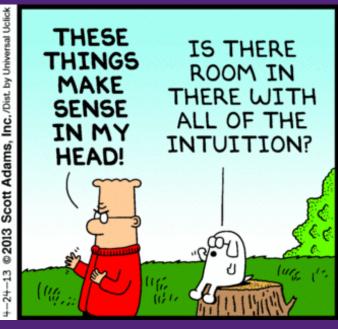




Cognitive bias











The first thing you judge influences your judgment of all that follows.

Name and a second train nature to the order inventor we need that make the following of employer the course of our judgments and people of



You favor things that confirm your existing ballot We are primed to see and agree with ideas that fit our preconceptions, and to ignore and demiss information that conflicts with them. Think of your shae and beliefs as software you're soll why trying to find problems with rather than things to be defended.



backfire effect

When your core beliefs are challenged, it can cause you to believe even more strongly. We can apparate him worm about zone than a an abid upon our part of the can be a controlled maching which cause as to dealer down, deeple decontrolled examing which cause as to dealer down, deeple decontrolled evaluation. 2 sin't what you don't loov that gats you into trouble. It's what you inner for see that just sist to."

- Mark Team.



declinism

You remember the past as better then it was and expect the future to be worse than it will likely be

instead of milying on nostalgic impressions of how great things used to be, use measurable matrics such as the especiancy levels of crime



Your preference for a just world makes you presume that it exists. A world in witch people don't always get what they desent, hard work dissert always payort, and injustice happens is an uncombristite one that threatens our preferred narrative However, it is also the reality.

just world hypothesis

You unfairly favor those who belong to your group. We presume that we're fair and imperfet, but the bush is that we suppressfully fovor those who are most like us, or belong to



£ sunk cost fallacy

You irrationally ding to things that have already cost you something.

When we've invasied our time, money, or emotion into something fault is belief logs. This severior to pain our debut our belief judgment and cause us to mide unwheal invasions.



dunning-kruger effect

The more you know, the less confident The whole problem with the world is that fook and funder are as certain of thermalizes, yet when people so hat of doubts."

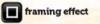


barnum effect

You see personal specifics in visque statements by filling in the gaps.

Require our minds and including connection, its easy time to be an about a statement and individual to interpret terms of the they seem specific and personal

Psychics, satisfagers and others use this bias to make it seemides they're taking you screeting relevant. Consider how thing might be interpreted to apply to seyone, not just you.



You allow yourself to be unduly influenced by Tool show youtmark to be surpluly immerced by combate and delivery.

We allies to think but we think organizating but this inhibit this sill drawn in his furnacing by delivery, having not subtle case. This weigh the additionary is a thing, cleanly almost everyone believing the white the delivery to be additionary to a thing delivery to be the thing the surplus and the delivery the property of the best think of the surplus and the subtle think of the surplus and the surplus



in-group bias

fundamental attribution error

You judge others on their character, but yourself on the situation.



If you believe you're taking medicine it can sometimes work even if it's him. The place coeffect convents for endither our mind influences four us paint but not so much to things like vinces or broken bones.



halo effect

How much you tiles someone, or how attractive they are, influences your other judgments of them. Our judgment are secdate and asternat, and so I've went to be objective we need to conductally control for instead influence. This is especially important in a professional setting. By ouncides that you're giving consistently high or low marks across the board, the worth considering that your judgment may be suffering from the hale effect.



bystander effect

You presume someone-else is going to do something in an emergency situation. When acreating tentile is happening in a public setting we can experience a kind of shock and mental parelysis that detracts us from a sense of personal responsibility. The problem is that everyone can experience this sense of deirobilitization in a crowd.



Your judgments are influenced by what springs most easily to mind. Non-recent employedly powerful or unusually our memories are can make them seem more relevant. This, in bury can cause you to apply



belief bias

If a condusion supports your existing balleh you'll estionalize anything that supports it. It's diffoult for us to set adds our existing beliefs to consider the bus method anargument in practice this means that our ideas be consistent our officers, and are perpetually reintroced. A useful thing to sak in when and how did I get this belief? We tend to automatically defend our ideas without ever re-manufacions them.



groupthink

You let the social dynamics of a group situation override the best outcomes.



optimism bias

You overestimate the likelihood of You oreensturnate the little roood or positive custoomes.

There can be benefit to a positive afforder, but if survivise to allow such an attitude to showerly afford our altitly to make addonal judgments from an amounty exclusive;



trying to make you do. When we heliour liberly is being constained, our inclination is to make, howeverin during to we can over-compensate.



Once you understand something you presume it to be obvious to everyone. Things makes are as they make area, so though the hard to remarker why they don't We build complex networks of understand and toget how introduction the path to our sealable show ladge relays.



self-serving bias

You believe your failures are due to external factors, yet you've personally responsible for your successes. Harry of us enjoy unaskned privileges, luds and adventages that others do not. It seesy to fell outsides that we describe these things, whilst theming channel area when things don't go our way. When judging others, be mindful of how this bias interacts with the just-world hypothesis, fundamental attribution as and the in-process last.



negativity bias

You allow negative things to disproportionality influence your thinking.

The pind iterated hut a wife more leavily and periterity bending a feeting sall facilities of planest thinking. We are primated to service and our amendmont pains an oldest our judgment for a modernmontal and



pessimism bias

You overestimate the likelihood of



spotlight effect

You overestimate how much people notice how you look and act. Held people are muchanous concerned about themselves from they are about you. Ale and overt projudices, people generally want to like and get along with you as it gives them validation too. bratest of worrying about how you're being judged, consider how you make others test. They'll remember this much more, and you'll make the world a being cause.

24 cognitive biases stuffing up your thinking

KNOW THYSELF

Cognitible biases make our judgments institional. We have evolved to use shortcuts in our thinking, which are often useful, but a cognitible bias means there's a lidnd of mistriring going on causing us to lose objectivity. This poster has been designed to help you identify some of the most common blases and how to avoid failing victim to them. Help people become aware of their blases generally by sharing the website yourblas.is or more specifically e.g. yourblas.is/confirmation-blass

Download this poster at www.yourbias.is



Intuition and the strongest bias of all



Coherence and truth





Anderson, C. A., et al. (1980). "Perseverance of social theories: The role of explanation in the persistence of discredited information." Journal of Personality and Social Psychology 39(6): 1037-1049.

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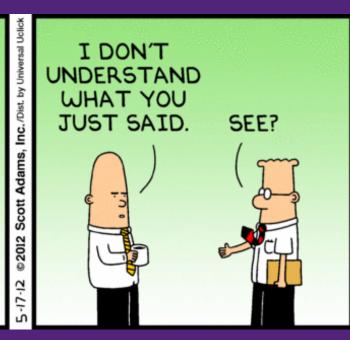
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Framing



SOMETIMES ONE PERSON'S INABILITY TO UNDERSTAND LOOKS LIKE ANOTHER PERSON'S INABILITY TO EXPLAIN.





Prominent Climate Scientist Admits to Leaking Heartland Documents

news.yahoo.com/prominent-climate-scientist-admits-lea... - United States 8 hours ago - From Yahoo! News: A water and climate scientist with decades of research in his field has admitted to deceiving the free-market conservative ...

Global warming activist admits to stealing Heartland documents ...

news.yahoo.com/global-warming-activist-admits-stealin... - United States 9 hours ago - From Yahoo! News: Peter H. Gleick, global warming activist and president of the Pacific Institute for Studies in Development, Environment, and ...

Peter Gleick Admits to Stealing Heartland Documents - Forbes

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13 minutes ago – In a written statement, Peter Gleick of the Pacific Institute, and vocal advocate of catastrophic man-made global warming theory, has admitted to ...

Climate scientist Peter Gleick admits he leaked Heartland Institute ...

www.guardian.co.uk/.../peter-gleick-admits-leaked-heartland-institute...
5 hours ago – Peter Gleick, a water and climate analyst, says he was blinded by his frustrations with ongoing attacks on climate science.

Denialgate - Internal Heartland Documents Expose Climate Denial ...

www.skepticalscience.com/denialgate-heartland.html

6 days ago – It is clear from the **documents** that **Heartland** advocates against responsible climate mitigation and then uses that advocacy to raise money from ...

Heartland Document Retrieval

heartlanddocuments.com/default.asp

Heartland Document Retrieval. Welcome to the. **Heartland Document** Retrieval Extranet. User Name: Password: Problems Logging In? - Click here · Log In Page ...

Whistleblower Authenticates Heartland Documents - DeSmogBlog

www.desmogblog.com/whistleblower-authenticates-heartland-docum...
21 hours ago – I made no changes or alterations of any kind to any of the Heartland Institute documents or to the original anonymous communication.

BREAKING: Warmist Peter Gleick "solicited Heartland documents ...

www.australianclimatemadness.com/.../breaking-warmist-peter-gleick...

18 hours ago – Warmist Peter Gleick has admitted to soliciting **Heartland documents** under another's name and then forwarding them to journalists: In an effort ...

Peter Gleick Admits to Stealing Heartland Documents | Climate Ske...

www.climate-skeptic.com/.../peter-gleick-admits-to-stealing-heartland...

19 hours ago – I have an updated article at Forbes. A small excerpt In a written statement, Peter Gleick of the Pacific Institute, and vocal advocate of ...

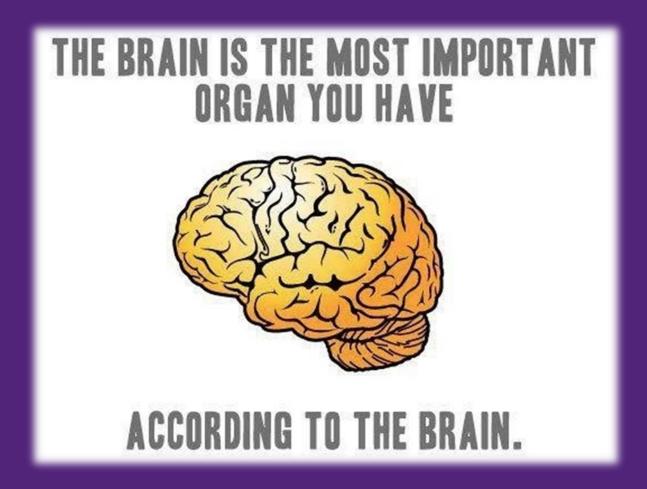








Critical thinking





Thinking is the method of intelligent learning.

John Dewey



What critical thinking is not

- Analytical thinking
- Difficult thinking
- Expertise
- Separate from critical thinkers

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What critical thinkers do

Critical thinkers make the quality of their thinking an object of study.



Values of Inquiry—supporting questions

Clarity

- Are your examples useful?
- Is your argument structure clear?
- Are your diagrams easy to understand?
- Is your paragraph structure well-developed?
- Are your words well-defined and unambiguous?

Accuracy

- Is your argument sound?
- · Are your claims justified?
- · Is what you are saying true?
- Have you represented ideas faithfully?
- How could people check on your claim?

Precision

- Is your attention to detail sufficient?
- Have you used technical terms appropriately?
- Have you quantified your information where appropriate?
- Are any bullet points categorically distinct from each other?
- Have you identified areas of vagueness or ambiguity in your topic?

Relevance

- Have you focussed on the point at issue?
- Have you selected information supporting the topic?
- Have you minimised distracting or unhelpful information?
- Have you been able to identify why information is relevant?
- Have you justified why your selection of material is relevant?

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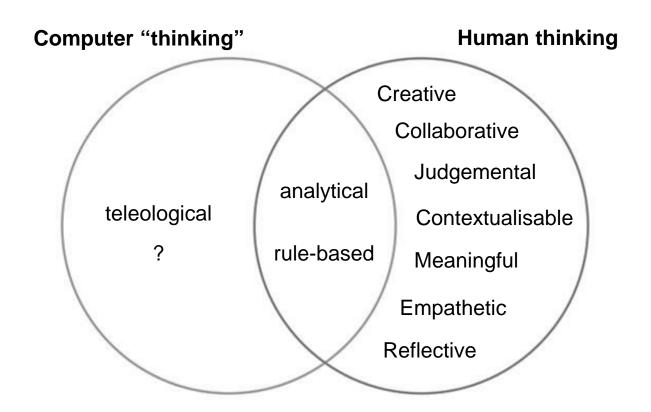
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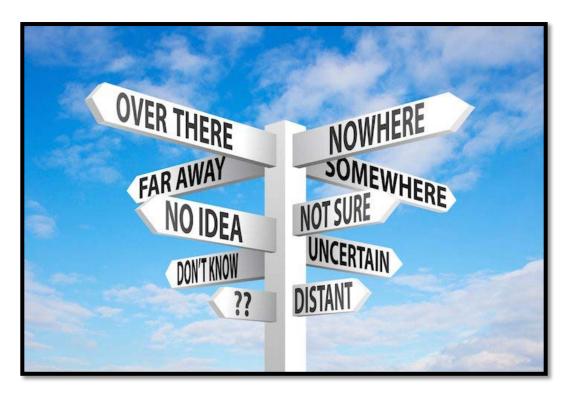
Reason is a social competence.





There is no 'view from nowhere'

Public reasoning requires communities of critical thinkers.





Critical thinkers seek opportunities to think collaboratively

- Socially extended cognition
- Others are sought out to test the quality of our own thinking
- Correction through collaboration is seen as progress
- The rational norms we make socially act as checks on our individual biases
- Critical thinkers give and demand reasons



The Critical Thinking Matrix

A high-resolution reference source for mapping critical thinking skills

Peter Ellerton, University of Queensland, Australia



© UCCIP University of Guerraland Critical Thinking Project. Peter Election, University of Guerraland		Values of Inquiry					
Cognitive Skills		Clarity (intelligibility)	Accuracy	Pre cision	Depth (Complexity, relevance and significance)	C oherence	Breadth (Alternatives, perspectives, collaboration)
Interpretation	Categorising	The orteria for categorising are unambiguous and the common characteristics of elements within the category are explicitly stated.	Categorical distinctions are drawn from accurate representations or generalisations of characteristics. Hasty generalisations are avoided.	Categorical distinctions are based on quantifiable data, specific characteristics or clear logical definitions.	Categorisations are made using relevant and significant characteristics rather than superficial resemblances. Logical and causal relationships between categories are identified.	Logical distinctions between categories are appropriate and coherent. The logical relationships within and between categories is evident.	Alternative perspectives and criteria for categorising are explored. Preferencing one famework over another is justified. Foltential taxonimies are considered.
	Decoding	Terms are disambiguated and literal and intended meanings are distinguished when necessary. Implied meaning and social contexts are identified. Symbolic representations are identified and explained.	Intended or implied meaning is preserved in decoding. Literal and intended meanings are distinguished. Accurate use of symbols is evident.	Key terms are appropriately used to describe the information content. Correct procedures for working with quantitative or symbolic data are followed. Symbolic representations are used effectively.	Specific information is identified and foregrounded. Meaning is preserved by maintaining logical or causal relationships. Mastery of symbolic representation includes understanding the meaning of complex operations.	The logical content of propositions, phrases or terms is made clear and placed in context. The relationships between elements are understood.	Alternative meanings resulting from other cultural or cognitive perspectives are explored. Different interpretations of the situation are considered.
	Clarifying meaning	Key terms and technical terms are identified and explained. Literal and intended meanings are distinguished as necessary. Clarity is preserved as in brmation moves between termats.	Statements are appropriately qualified. Limitations of understanding and representation are acknowledged. Intended or implied meaning is preserved. Paraphrasing and elucidation retain meaning.	Vagueness and ambiguity of terms and meaning identified. Key and technical terms identified and examined for appropriate use.	Nature and complexity of the problem understood and represented. Analogies or relevant similarities and illustrations used to elucidate and explain. Language examined for 'spin'.	Logical structures identified and logical coherency determined.	Language and visualisations reflect the need to cater for a diverse audience holding alternative views, approaches or perspectives.
Analysis	Examining ideas	Procedures of investigation are made explicit. Key concepts and structures are identified and named. Technical terms are used.	Faithful reproduction of linb rmation, Inacouracies or contradictory in 6 rmation identified. Inferential relationships identified.	Detail preserved and reported. Vagueness and ambiguity eliminated or addressed. Technical terms are used appropriately and effectively.	Relevant and significant information is identified and foregrounded. Areas of focus are established. Problematic aspects are identified. Information necessary to frame and address the problem is identified. I deas are compared and contrasted.	Causal and logical relationships are identified. Evidence is presented and evidential and in brential relation ships are tested. General logical structure is identified and examined. I deas are tested against existing knowledge.	Ideas are analysed within a transdisciplinary or collaborative approach, and through a variety of perspectives, including social, political, cultural and disciplinary.
	Identifying arguments	Premises and conclusions are made explicit. Argument structure is identified and discussed. Inferential pathways are articulated.	Argument types and structures are identified and named. Ambiguity is identified and addressed.	Nature of evidential material made dear. Procedures and algorithmic processes articulated in detail. Propositional content of premises and conclusions is identified and articulated.	The point at issue is identified. Relevant and significant in 5 mation pertinent to the 5 mation of premises is identified. Hidden premises are identified and dicussed.	Logical relationships examined to determine the nature and form of argument. Claims are extracted from text and evidential relationships identified. Argument is tested for validity.	Arguments framed in various ways are recog nised as potentially representing different perspectives. Recognition that the acceptance of evidence may depend on personal context, experience and perspective.
	Argument deconstruction	Correct use of lerms. Identification of key components of arguments. Supporting evidence made clear. Diagrams or mapping used to make argumentation clear.	Premises, conclusions and inferential relationships are accurately presented.	Correct use of terms, including 'valid' and 'sound'. Representations are explicit and accurate.	Problematic aspects of argument structure/complexity are explored. Relevant and significant information affecting the reasoning process is identified and its role explained.	Cogency of argument is no ted. Evidential and inferential links are examined for logical consistency. Hidden premises and unstated assumptions identified. Cognitive biases identified or postulated Logical fallacies identified.	Relationships between unstated assumptions or elements, such as beliefs, are identified, and the effect this may have on the reasoning process is explored. Recognising limitations of a single discipline approach or of a single methodology.
Evaluation	Assessing claims	Evidence is presented in context. Direct links between evidence and claims are made explicit.	Claims are faithfully reproduced. Supporting evidence is a courately represented.	Detail of claims is preserved, including quantifiable aspects.	Direct links between evidence and claims are made exploit. Claims and conclusion are connected to the nature of the problem and of the evidence. Cognitive and social biases are explored. Assess the contextual relevance of questions, in brimation, principles, rules or procedural directions.	Claims examined/assessed for logical coherence with each other and with evidence and methodology.	Recognising various levels of cred ibility that might be associated with varying perspectives about the claim. Understanding the nature of claims as a function of discipline or methodobglical approaches.
	Assessing arguments	Premises, conclusions and evidential relationships are articulated.	Strengths and weakness inherent in argument types, including inductive and deductive arguments, are identified in context.	Key terms are used correctly and amounts quantified where appropriate or necessary. The tools and processes of evaluation of inferences are explicitly stated.	Suitability of evidential relationships examined with regard to the nature of the problem. Proposed causal and logical relationships identified and examined for weaknesses and strengths.	Causal and logical connections tested. Inductive arguments are analysed for strength and weakness, including the use of analogies and generalisations. Deductive arguments are examined for validity and so undness. Logical fallacies identified and their effect on the argument assessed.	Additional in 6 mation that may be necessary to strengthen the argument identified. Argument tested using alternative standards of various disciplines or method ological approaches.
	Synthesising claims	The synthesis is clearly derived from the constituent claims, with links made explicit.	Intended and implied meaning is preserved and generalisations and categorisations accurately represent the constituent claims.	Similarities and differences of positions are made clear, and quantified where appropriate or necessary, including how these affect the synthesis.	Relevant and significant information retained and highlighted in the synthesis. Inclusion and exclusion of material in synthesis explained. Common features identified from specific cases, both explicit and implicit.	Effective inductive generalisations made. Synthesis is coherent with the logical content of the constituent claims. Purpose and meaning are developed.	Awareness of the variety of beliefs and perspectives that maybe compatible with a particular claim. Synthesis considered from various famings and axioms.
Inference	Querying evidence	Nature of evidence is clear and evidential relationships are articulated.	Evidence is faithfully reproduced and represented with honesty and charity.	Detail is sought and presented. Information is quantified where appropriate or necessary. Exact nature and role of ewdence made clear.	Premises requiring evidential support are identified and strategies for seeking significant and relevant in formation that might inform or test hypotheses are determined.	Logical connections between matters of fact and the point at issue or problem to be solved are made clear. Implications of evidentiary material made clear.	Inquiry encompasses or takes into account various method ologies (e.g. transdisciplinary approach).
	Conjecturing alternatives	Possible inferential pathways (paths of reasoning) articulated based upon varying use of evidence and argumentation. Alternative hypothesis and potential conclusions are clearly expressed.	inquiry and the exploration of alternative reasoning are sensitive to maintaining the integrity of evidence and information.	Alternatives supported by calculation or other algorithmic process.	Alternative hypotheses maintain the emphasis on significant and relevant information, as well as a focus on solving the problem. Complexity is managed and problematic causal and evidential relationships are addressed across possible outcomes.	Alternatives are logically coherent with the given information and their logical implications explored.	Alternative faming of problem explored. Collaborative or multidisciplinary reasoning employed.
	Concluding	Clear articulation of pathways from premises to conclusions, including use of evidence and argumentation.	Proper and correct use of algorithms or procedures to arrive at conclusions. Correctly identify evidential and inferential relationships and show how these lead to conclusions.	Conclusions contain specific and detailed in formation, quantified where appropriate or necessary.	Modes of reasoning used and conclusion reached appropriate to the nature of the problem.	Logical connections between premises and conclusions evident and explained. Inferences well- su poorted. Cogent approach taken (i.e. appeal to reason).	Conclusions reached using a variety of reasoning modes, such as mathematical, dialectic, scientific, inductive and deductive.
Explanation	Stating results	Correct use of terminology, unambiguous use of language and effective and dear categorical distinctions made. Explicit representation and explanation.	Statements, descriptions, diagrams and other representations maintain the integrity of information.	Detail preserved and presented. Information quantified. Correct use of terms. Vagueness and ambiguity eliminated or addressed.	Information that is significant and relevant is highlighted. Problematic aspects are outlined.	Logical connections made explicit, showing links to evidence and conclusions. Implications made clear.	Presentation of statements, descriptions, diagrams and other representations are sensitive to interpretations other than those of the author.
	Justifying procedures	Effective use of examples and illustrations. Inferential pathways made explicit. Standards of evaluation explained and presented.	Inquiry and investigations are presented faithfully and not modified to suit the nature of the conclusions.	Process and conceptual development recorded. Calculations used to provide quantified data.	Strategies explored and evaluated. Nature of inquiry appropriate to the problem.	Methodologies, algorithms and other procedures supported by logical analysis. Reasons given for choosing areas of focus and minimising other information. Standards of evaluation explained and presented.	Evidential, conceptual, methodological, criteriological and contextual considerations are made with reference to the nature of justification as a function of alternative perspectives, beliefs and suppositions.
	Presenting arguments	Argumentative prose, diagrams, charts, graphs and graph ics convey a clear meaning, adhering to convention. Points at issue clearly defined and stated.	Evidence faithfully reproduced and counter-arguments and criticisms engaged with honesty and charity.	Quantitative data included. Unnecessary information is minimised.	Identifyand address counter-arguments. Causal and logical relationships that relate to the situation or problem are identified and their role made explicit. Problematic aspects identified and solutions explained. Refections show personal engagement with significant	Logical structure and coherence evident. Well- supported inferences with implications explicitly represented.	Cogent presentation but with due consideration of various reasoning modes and how alternative perspectives may influence the acceptance or definition of evidence.
Self regulation	Metacognition	Reflective practice is evident and cognitive development across issues is clearly reported.	Authentic representation of students' own metal processes and cognitive development.	Reflection targeted to specific processes and outcomes.	and relevant issues. Threshold (key) ideas and concepts are identified. Deficiencies in personal knowledge that may impact rational or objective analysis acknowledged and managed.	Logical analysis of own thoughts comparable in scope and rigour to analysis of others'.	Recognition of bias, erroneous thinking or fallacious reasoning. Collaboration sought for the purpose of testing own thoughts.
	Self-correction	Recognition of bias, erroneous thinking or fallacious reasoning is recognised and reported.	Self-criticism and redirection is authentic and resembles the criticism that would be made of third persons.	Reflection leads to specific and detailed changed or specific courses of action are articulated.	Revisions geared to improve outcomes and examined for consequences to original position, findings, or opinions.	Recognition and acceptance of logical errors in preliminary thinking. Rational conclusions contrasted with personal preferences or bias.	Willingness to modify thinking through collaborative inquiry. Self-correction seen as progress.

Cognitive shifts modified from Factone, P. A. (1990). Califord Thinking: A Statement of Expert Consensus for Purposes of Educational Assessment and Instruction. Values of inquiry concept from Kulm, T. S. (1970) The Structure of Scientific Revolutions. International Encyclopedia of Unified Science. Chicago, University of Chicago Press. 2. Values of inquiry modified from Edder, L. and R. Paul (2001) "Critical Thinking: Thinking with Concepts." Journal of Developmental Education 24(3)

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Solid Pathways



http://indigenous.education.qld.gov.au/school/Pages/solid-pathways.aspx

Aspiring Thinkers Network



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Peter Ellerton



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