

Trusting quantity and quality
The mango story

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**Australian Mangoes** 



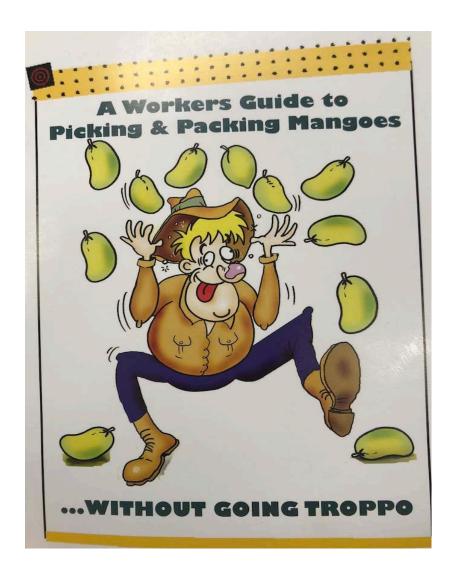
#### Overview

- Unique challenges in the NT
- Consumers
- Retailers
- What is industry doing?
- How are we doing it?
- Success tastes sweet
- Remaining challenges



# Unique challenges in the NT

- Balancing farm productivity and consumer requirements
- Language and cultural barriers
- Supply chain logistics
- Limitations with agribusiness support
- Transient workforce





### Consumers – the two moments of truth



When they see a mango



When they taste a mango



# Getting retailers on board

#### They need:





Quality Quantity



### What are we doing?

 Guaranteeing quality (eating experience) and quantity every time which builds trust with the markets and consumers

- Near infrared dry matter testing quality
- Forecasting quantity
- Communication
- Best practices adoption (supply chain and production)



# Near infrared dry matter testing

- Minimum industry standards
  - KP, Calypso and Honey Gold 15%
  - R2E2 13%





# Forecasting

2019/2020 FORECAST — DISPATCH TO THE MARKETS UPDATED 3 SEPTEMBER 2019

ACTUAL TRAYS DISPATCHED TO MARKET FROM DARWIN: 59,000

#### TOTAL ESTIMATED FOR ALL BELOW REGIONS AND VARIETIES (5.5 million trays)

WEEK ENDING (FRIDAY)	12 JUL	19 JUL	26 JUL	2 AUG	9 AUG	16 AUG	23 AUG	30 AUG	6 SEP	13 SEP	20 SEP	27 SEP	4 OCT	n oct	18 OCT	25 OCT	1 NOV	B	15 NOV	22 NOV	29 NOV	6 DEC	TOTAL
CLASS 1 TOTAL	1	5	6	8	5	10	16	31	107	189	269	303	39.2	377	350	262	323	350	362	288	250	24	3,918
CLASS 2 TOTAL	0	1	3	3	3	5	n	20	56	94	135	143	149	136	140	107	103	86	72	35	31	6	1,339
OTHER TOTAL	1	0	1	3	5	9	2	8	10	17	17	21	13	17	14	14		17	14	12	3	1	205
TOTAL VOLUME* (7 KG TRAYS 0005)	2	6	10	14	13	24	29	59	173	300	421	467	544	530	504	383	434	453	448	335	282	31	5,462

#### DARWIN (3.5 million trays)

WEEK ENDING (FRIDAY)	JUL JUL	19 JUL	26 JUL	AUG	9 AUG	16 AUG	23 AUG	30 AUG	6 SEP	13 SEP	20 SEP	27 SEP	oct	OCT	18 OCT	25 OCT	1 NOV	8 NOV	15 NOV	22 NOV	29 NOV	DEC
KP CLASS 1		0.3%	0.3%	0.5%	0.3%	0.5%	1.0%	1.8%	6.1%	8.7%	12.8%	15.6%	15.9%	14.1%	9.9%	4.3%	2.9%	1.9%	1.9%	11%	0.1%	
R2E2 CLASS 1		0.1%	0.0%	0.2%	0.0%	0.6%	0.0%	0.4%	1.8%	17.4%	22.1%	9.2%	11.9%	13.8%	14.1%	3.5%	2.1%	0.9%	0.8%	0.7%	0.3%	
CALYPSO CLASS 1												4.6%	19.8%	23.9%	13.7%	13.7%	13.7%	10.7%				
VOLUME* (7 KG TRAYS 0005)	2	6	10	14	13	24	29	59	173	300	421	467	544	526	378	198	152	106	59	33	6	1

#### KATHERINE (1.9 million trays)

WEEK ENDING (FRIDAY)	12 JUL	19 JUL	26 JUL	2 AUG	9 AUG	16 AUG	23 AUG	30 AUG	6 SEP	13 SEP	20 SEP	27 SEP	oct	OCT	18 OCT	25 OCT	NOV	8 NOV	15 NOV	22 NOV	29 NOV	6 DEC
KP CLASS 1														0.4%	12.4%	17.6 %	18.0%	17.2%	16.0%	9.0%	9.4%	
R2E2 CLASS 1															10.8%	10.8%	22.4%	20.5%	12.3%	8.7%	8.7%	6.0%
CALYPSO CLASS 1																	8.9%	12.1%	28.6%	28.6%	21.8%	
HG CLASS 1																	7.3%	293%	20.0%	14.5%	21.8%	7.3%
VOLUME* (7 KG TRAYS 0005)														4	126	185	282	347	389	302	276	30

\*BLACK - Actual weekly volume of trays dispatched from the region across all varieties

\*RED - Forecast weekly volume of trays dispatched from the region across all varieties



### Communication



#### The Slice

During the mango off-season (April-July), AMIA will communicate with you on a monthly basis to keep you up to date on the latest mango industry news and events. You can subscribe below to receive your own copy each month or download past editions below.





#### My Mango

Throughout the mango season (August-March), AMIA will continue to send out a weekly email to keep you up to date on the latest mango industry news, production forecasts, prices and marketing activities. You can subscribe below to receive your own copy every Tuesday or download past editions below.

Sign up at

https://www.mangoconnect.com.au



# How – process and technology

- 1:1 grower consults
- Larger forums
- Interfacing industry with technical experts – that would otherwise be unobtainable to most

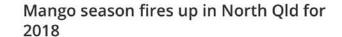


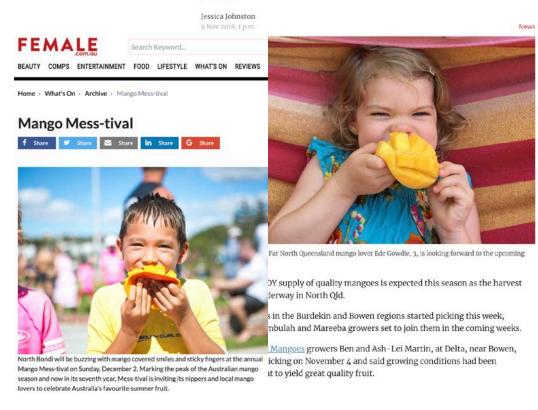
- Proven technologies applied
  - Supply chain monitoring (e.g. data loggers)
  - NIR dry matter testing
- Novel technologies and proving them
  - Remote sensing, satellite imagery for crop forecasting

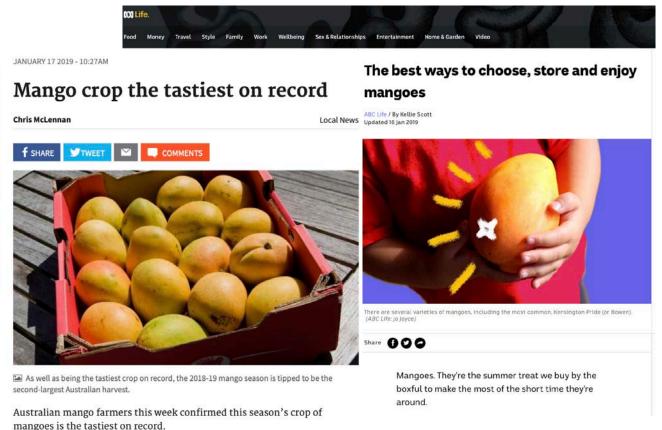


#### Success tastes sweet

#### 2018/2019 season was one of the best tasting seasons yet







Mangoes each year are measured by the industry for flavour ratings, and

year-on-year mangoes continue getting tastier.



# Remaining challenges

- Process small group meetings
- Proving and acceptance of technology





#### Conclusion

- Major gains have been made in guaranteeing positive consumer eating experiences
- Working on maintain quality and improving trust in quantity measures such as forecasting
- Still struggling to improve technology acceptance with some growers





### Acknowledgements

- Australian Mangoes team
- Northern Territory Farmers Association
- Northern Territory Department of Primary Industries and Resources
- Other partners including in QLD and WA
- Australian mango growers



### **Questions?**

